



WELCOME TO FINLAND GUIDES AND BROCHURES: INSTRUCTIONS ON HOW TO ORDER AND DISTRIBUTE, UPDATED ON 1 JULY 2025

STATUTORY DISTRIBUTORS

Statutory bodies, which include **the Finnish Immigration Service, the Digital and Population Data Services Agency and Finnish missions** abroad, can order the guide in printed form in four languages; Finnish, Swedish, English and Russian. In addition, these bodies can order a brochure in 15 languages that directs their customers to read the actual guide on the website of the Ministry of Economic Affairs and Employment. On the website, the guide has been published in 12 languages and the brochure in 15 languages.

Finnish missions abroad, the Digital and Population Data Services Agency (local register offices) and the Finnish Immigration Service order guides and brochures directly from Grano by email. Materials are ordered using the product numbers on the second page of these instructions. Remember to always specify the product number for the items you are ordering. This will ensure the swift delivery of the correct product.

When ordering please include your street address (not a PO Box). The guides and brochures are sent to Finnish missions abroad by courier.

The Ministry of Economic Affairs and Employment covers the costs to the so-called statutory distributors, which means that the materials are free of charge for Finnish missions abroad, the Digital and Population Data Services Agency and the Finnish Immigration Service. The Ministry of Economic Affairs and Employment is responsible for the basic information material under the so-called old Integration Act, i.e. the Welcome to Finland guides and brochures, until the end of 2025. In the future, the basic information material will be produced by the KEHA Centre. The new basic information material and its distribution will be communicated at the end of 2025.

See the instructions for ordering and distributing the guide and read more about the guide on pages 2-4 of this release.

OTHER THAN STATUTORY BODIES

Operators in the administrative branch of the Ministry of Economic Affairs and Employment can order the guide and brochure separately by agreement. They must pay for the whole edition based on a case-by-case advance agreement with the ministry. The Ministry of Economic Affairs and Employment is not responsible for placing the order and does not cover the cost of printing the guides or the postage, if the body ordering them is other than a statutory body mentioned above. Only operators in the administrative branch of the Ministry of Economic Affairs and Employment can place an order for a whole edition. If you are interested in placing an order, please contact Varpu Taarna: varpu.taarna@gov.fi

Other operators, including other authorities, municipalities as well as those involved in immigration and integration work, may order free of charge fliers the size of postcards that they can hand out to their customers. These fliers direct the customers to read the online version of the guide on www.tem.fi/tervetuloa-suomeen. **See separate instructions on how to order.**

INSTRUCTIONS FOR STATUTORY BODIES

Order by sending an email to: tervetuloasuomeen.tilaus@grano.fi

- **Specify product number**
- **When ordering please include your street address (not a PO Box)**
- **Orders will be sent to Finnish missions abroad by courier.**

Product number

TEM4000
TEM4000ru
TEM4000e
TEM4000ve
TEM5000su
TEM5000ru
TEM5000en
TEM5000ve
TEM5000vi
TEM5000ra
TEM5000es
TEM5000ar
TEM5000so
TEM5000pe
TEM5000ki
TEM5000th
TEM5000un
TEM5000vm

Name

Welcome to Finland, guide, Finnish
Welcome to Finland, guide, Swedish
Welcome to Finland, guide, English
Welcome to Finland, guide, Russian
Welcome to Finland, brochure, Finnish
Welcome to Finland, brochure, Swedish
Welcome to Finland, brochure, English
Welcome to Finland, brochure, Russian
Welcome to Finland, brochure, Estonian
Welcome to Finland, brochure, French
Welcome to Finland, brochure, Spanish
Welcome to Finland, brochure, Arabic
Welcome to Finland, brochure, Somali
Welcome to Finland, brochure, Persian/Farsi
Welcome to Finland, brochure, Chinese
Welcome to Finland, brochure, Thai
Welcome to Finland, brochure, Ukrainian
Welcome to Finland, brochure, Vietnamese

Inquiries and feedback: kotoutuminen.tem@gov.fi

DISTRIBUTION: PRINTED GUIDE AND BROCHURE

An authority gives a printed guide or brochure to a customer *personally* at the time the customer is given notice of a residence permit decision, their right of residence is registered, their residence card is issued or when the customer's municipality of residence and population information data are registered.



**Finnish
Swedish
English
Russian**

Guide

An authority will give a printed guide to a customer personally at the time the customer is given notice of a residence permit decision, their right of residence is registered, their residence card is issued or when the customer's municipality of residence and population information data are registered.



**Estonian
French
Spanish
Arabic
Somali
Persian-Farsi
Chinese
Thai
Turkish
Ukrainian
Vietnamese**

**Finnish
Swedish
English
Russian**

Brochure:

1. When the guide is only available in the customer's language in electronic form, the authority will give the customer a brochure.

The brochure contains instructions on how to read the actual guide in the language in question at www.tem.fi/en/welcome-to-finland

2. The brochure is also available in the languages of the printed guide (Finnish, Swedish, English and Russian). Finnish missions abroad, in particular, may order these for distribution to their customers.

WELCOME TO FINLAND GUIDE: BACKGROUND AND ADDITIONAL INFORMATION ON DISTRIBUTION OF THE GUIDE

Section 7 of the Act on the Promotion of Immigrant Integration (2010/1386) stipulates that authorities must provide information on Finnish society to all persons moving to Finland. *Welcome to Finland* is an information package referred to in this act. The content of the guide and its language versions are based on the InfoFinland.fi website.

The guide is available in 12 languages. All the language versions are available at www.tem.fi/en/welcome-to-finland. They can be read or printed. The guide can be ordered in print in four languages: Finnish, Swedish, English and Russian. In addition, a brochure is available in 15 different languages. The brochure directs its audience to read the actual guide on the Ministry of Economic Affairs and Employment website.

The so-called statutory bodies are responsible for the distribution of the guide and brochure, including **Finnish missions abroad, the Finnish Immigration Service and the Digital and Population Data Services Agency**. An authority must give a printed guide to a customer personally at the time the customer is given notice of a residence permit decision, their right of residence is registered, their residence card is issued or when the customer's municipality of residence and population information data are registered. If the guide is only available in electronic format in the customer's language, the customer will receive a brochure. If the guide or brochure are not available in the customer's language, the customer will receive the brochure in Finnish and English.

The Ministry of Economic Affairs and Employment covers all the costs, which means that the materials are free of charge for Finnish missions abroad, the Digital and Population Data Services Agency and the Finnish Immigration Service. Government agencies must have all the language versions available in their selection. Please note that the number of orders will be proportionate to the number of residence permits issued. Please do not order the guide and brochure just to store them.

The Ministry has been responsible for distributing and updating the Welcome to Finland guide until 31 December 2024. As of 1 January 2025, the KEHA Centre has been responsible for the basic information material according to the new Integration Act (681/2023). The Ministry is responsible for printing the guide and brochure according to the old act until the KEHA Centre publishes the updated basic information material.

The contents of the guide and brochure were updated in 2021–2022. The content of both is partly outdated. The KEHA Centre will inform you about the distribution of the updated basic information material during the end of 2025.

Inquiries and feedback:

kotoutuminen.tem@gov.fi and kotoutuminen@ely-keskus.fi

DISTRIBUTION
FOR INFORMATION

Finnish Immigration Service, Digital and Population Data Services Agency, Finnish missions abroad/Ministry for Foreign Affairs
InfoFinland
Ministry of Economic Affairs and Employment: MAKO, VIE, registry