

### Sustainable Innovation for the Future of Hospitality

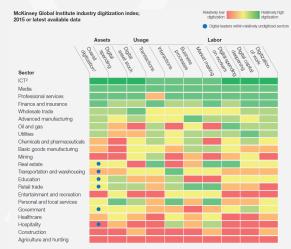
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#### **Digitisation Adoption Across Industries**



<sup>1</sup>Based on a set of metrics to assess digitization of assets (8 metrics), usage (11 metrics), and labor (8 metrics).
<sup>2</sup>Information and communications technology.

Source: AppBrain; Bluewolf; Computer Economics; eMarketer; Gartner; IDC Research; LiveChat; US Bureau of Economic Analysis; US Bureau of Labor Statistics; US Census Bureau; McKinsey Global Institute analysis



"If its (Europe) laggards double their digital intensity, Europe can add €2.5 trillion to GDP in 2025." -Mckinsey



#### **Digital Transformation Democratised**

#### Who

### MELIA

- 350 Hotels
- 40 Countries
- 25 Million visitors/ year

#### What

- 83% traveller share content on SM
- User Generated Content
- Talent Ambassadors

#### **Outcome**

- Mobile sales grew by 491% - €34mio
- 5 to 6 million follower increase in 6 months
- 17% of total traffic from Social Media



#### A Holistic Approach to the Mountain Experience

# Who LAAX Flims Laax Falera

- 224 km of pistes
- 1 Million visitors/year
- 5 Hotels
- 3 Restaurants

#### What

- Inside Laax App
- Digital Ecosystem
- Gamification
- Updates

#### Outcome\*

- 13% increase in Net Reveue
- 17% increase in visitors
- Voted Best Ski Resort in the World – 2018





#### METRO is the world's biggest Wholesale / Cash & Carry and Food Specialist

€30bn

**Annual Revenue** 

100k+

**Employees** 

35

Countries

760 +

**Stores** 







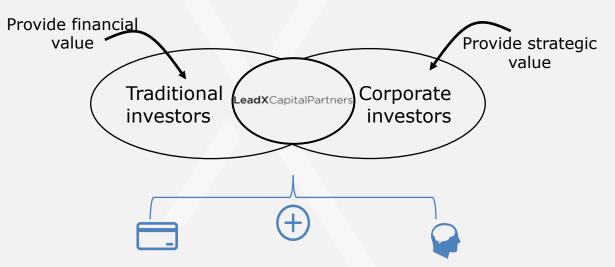
#### Digitisation of Hospitality and Retail



We are backed by METRO and other international Partners



#### We offer the best of both worlds; Corporate & VCs





#### Track record



### Become part of the growing Portfolio & a long term METRO Partner





## #GoingFurtherTogether #XcelEntrepreneurs #ThankYou



MXC*E*L